

Information from HOBART GmbH, Offenburg on corona prevention and maintenance of business activities for customers and partners

Dear partners,

We are facing special and challenging times for all of us and we sincerely hope you are doing well.

We are aware of our social responsibility to work together to prevent the rapid spread of the virus and to implement any measures and orders that pursue this goal.

Ensuring the well-being and health of all employees, our customers and partners, and creating a safe working environment is our top priority. It is essential to react appropriately and prudently to developments and incidents inside and outside the company.

As a supplier and service provider for system-relevant units, it is important for us in this situation to continue to serve our customers who, especially in times of crisis, depend on the availability of our products in order to maintain the necessary hygiene standards (such as hospitals, retirement homes, supermarkets, food retailers, local public transport, etc.)

We would like to inform you about the measures and precautions of corona prevention at HOBART:

- An internal task force takes care of the necessary preventive measures evaluating and implementing on a daily basis all appropriate measures in accordance with legal and health requirements.
- All departments are manned or reachable, and the supply of HOBART products and parts is currently unrestricted.
- In Sales and Service, we will keep the necessary customer appointments and deal with possible repair and maintenance dates. In case of technical questions or malfunctions on your HOBART machines, we will serve you as quickly as possible.
- We have severely restricted access control to our factory and ask you to call your contact person before each visit and complete the preventive questionnaire.

If you have further questions about the current situation or how we can help you, please get in touch with your regular contacts.

We will do everything in our power to protect the health of our customers, partners and employees and to maintain Hobart GmbH's ability to deliver.

We would like to take this opportunity to thank you for your inquiry and for the confidence you have placed in our HOBART products and services.

Stay healthy!

Management Board of Hobart GmbH

Manfred Kohler General Manager

VP/GM Warewash Germany

Silvio Koch General Manager

VP/GM Service and Equipment Europe